15 -ാം കേരള നിയമസഭ

10 -ാം സമ്മേളനം

നക്ഷത്ര ചിഹ്നം ഇല്ലാത്ത ചോദ്യം നം. 2127

<u>12-02-2024 - ൽ മറ്റപടിയ്ക്</u>

<u>സി-ഡിറ്റ്</u>

ചോദ്യം		ഉത്തരം				
ശ്രീ. സണ്ണി ജോസഫ്			ശ്രീ. പിണറായി വിജയൻ (മുഖ്യമന്ത്രി)			
(എ)	സി-ഡിറ്റിന്റെ എഴുപെത്തിയെട്ടാമത് എക്സിക്യൂട്ടീവ് കമ്മിറ്റിയുടെ നിർദ്ദേശ പ്രകാരം സി-ഡിറ്റ് രജിസ്മാറുടെ 03.06.2022 -ലെ 215/എ1/ എ.ഡി.എം.എൻ./സി-ഡിറ്റ്/2022 നമ്പർ കത്ത് വകുപ്പിന് ലഭിച്ചിരുന്നോ; എങ്കിൽ ആയതിന്റെ പകർപ്പ് ലഭ്യമാക്കുമോ;	(എ)	ഉണ്ട്. പകർപ്പ് അനുബന്ധം 1 ആയി ചേർത്തിരിക്കുന്നു.			
(ബി)	പ്രസ്തുത കത്തിന്മേൽ എന്ത് ഇടർനടപടി സ്വീകരിച്ചുവെന്നും ഇല്ലെങ്കിൽ എന്തുകൊണ്ടെന്നും വ്യക്തമാക്കാമോ;	(ബി) പ്രസ്തുത കത്തിലെ വിഷയം സർക്കാർ പരിശോധിച വരുന്നു.				
(ml)	പ്രസ്തൃത കത്തിൽ സൂചിപ്പിച്ചിരിക്കുന്ന ക്രയവിക്രയങ്ങളിൽ ഏതൊക്കെയാണ് പ്ലാൻ ഫണ്ട് ഉപയോഗിച്ച് സി-ഡിറ്റ് വാങ്ങിയതെന്ന് വിശദമാക്കുമോ;	(ml)	പ്ലാൻ ഫണ്ട് ഉപയോഗിച്ച് വാങ്ങിയവ ചുവടെ ചേർക്കുന്നം. 1. Oracle cloud based customer engagement platform (Sonata) 2. Enterprise IT Asset Management System. (Kinsfolk) 3. Network hardware testing tools (Sinetec Automation) 4. Network Security testing software (Reksha Technologies) 5. Mobile app for MNREGS audit (Thought Ripples) 6. Mentoring fees for training in Java development (Nibodha technology)			
(ഡി)	പ്രസ്തുത കത്തിൽ ചൂണ്ടിക്കാണിച്ചിട്ടുള്ള ക്രയവിക്രയങ്ങൾ വഴി അതിഭീമമായ നഷ്ടം സി- ഡിറ്റിനും സർക്കാരിനും വന്നിട്ടുണ്ടെന്ന ആക്ഷേപം ശ്രദ്ധയിൽപ്പെട്ടിട്ടുണ്ടോ; എങ്കിൽ ഇക്കാര്യങ്ങളിൽ	(ഡി)	സിഡിറ്റിന്റെ വാർഷിക പദ്ധതിയുടെ ഭാഗമായി ഐ.ടി. ഇൻഫ്രാസ്ലച്ചറും ഡിജിറ്റൽ ആസ്തികളും കൈകാര്യം ചെയ്യുന്നതിനുള്ള സി-ഡിറ്റിന്റെ സാങ്കേതിക ശേഷി വർധിപ്പിക്കുന്നതിനാണ് സോഫ്റ്റ്വെയർ വാങ്ങിയത്. സിഡിറ്റിന്റെ ആസ്തി			

വിജിലൻസ് അന്വേഷണത്തിന് ശിപാർശ ചെയ്യുമോ; വ്യക്തമാക്കുമോ? വർധിപ്പിക്കാനാണ് പദ്ധതി ഇക ഉപയോഗിച്ചത് എന്നതിനാൽ നഷ്ടം ഉണ്ടായിട്ടില്ല. ഉദ്ദേശിച്ചിരുന്നഇപോലെ 2019 ൽ കെ.എസ്.എഫ്.ഇ, കെ.സി.എസ് പ്രോജക്ട് നടപ്പിലായിരുന്നെങ്കിൽ സി ഡിറ്റിന് അധിക വരുമാനം ലഭിക്കുമായിരുന്നു. എങ്കിലും അത്തരം പുതിയ പ്രൊജെക്ടുകൾ ലഭിക്കുന്ന അവസരത്തിൽ ഈ സോഫ്റ്റ്വെയർ നിർമാതാക്കളുമായി എ.എം.സി. പുതുക്കി അതുപയോഗിക്കാൻ കഴിയുന്നതാണ്.

സെക്ഷൻ ഓഫീസർ





Est:1988

CENTRE FOR DEVELOPMENT OF IMAGING TECHNOLOGY (C-DIT)

Autonomous Institution under Electronics & Information Technology Department, Govt. of Kerala

സെന്റർ ഫോർ ഡെവലപ്പ്മെന്റ് ഓഫ് ഇമേജിംഗ് ടെക്നോളജി കേരള സർക്കാരിന്റെ ഇലക്ടോണിക്സ് & ഇൻഫർമേഷൻ ടെക്ലോളജി വകപ്പിനു കീഴിലുള്ള സ്വയംഭരണ സ്ഥാപനം Chitranjali Hills, Thiruvallam, Thiruvananthapuram 695 027, Kerala, India ചിത്രാഞ്ജലി ഹിൽസ്, തിരുവല്ലം, തിരുവനന്തപുരം - 695 027 PHONE: 0471- 2380910, 2380912. Director. 0471- 2380908. Registrar. 0471- 2383506.

e-mail: headoffice@cdit.org, registrar@cdit.org

C-DIT

No. 215/A1/Admn/C-DIT/2022

03.06.2022

Additional Chief Secretary to Government **Electronics & I.T. Department Government Secretariat**

Sir,

Sub: Procurement of goods and services in C-DIT and related matters.

Ref: Decision of Executive Committee (78.10) being communicated to Government

Kind attention is invited to the decision taken in 78th Executive Committee meeting (Item 78.10) that certain matters relating to procurement of goods and services in C-DIT over the past period may be brought to the attention of the Government and Chairman, C-DIT for further action. Accordingly the following details are furnished for information and further action.

1. Cancellation of the Purchase Order dated 31-05-2019 issued for availing Services on Customer Engagement Solution and returning of the Bank Guarantee of Rs. 3,81,956 remitted by M/s. Sonata Information Technology Ltd. Subsequent to cancellation.

The then Registrar, CDIT had placed a purchase order on M/s Sonata Information Technology, Bangalore for availing Services on Customer Engagement Solution - One year subsrciption to Oracle cloud @ Rs.64,73,822/55 inclusive of GST - vide PO No. 034/2019-20 dated 31-05-2019. The order value was payable in advance on quarter-year basis. However, it was seen that purchase formalities and the contractual obligations were not met. There were lapses such as not executing a contract agreement for that purpose nor furnishing bank guarantee by the party. However, the party furnished quarterly invoices for the period from 22-04-2019 to 21-01-2020, claiming use of the cloud solution by CDIT or its clients. Even though the order was placed on them on 31-05-2019, they started billing from 22-04-2019, which was also unacceptable. In reply to the mails intimating such irregularities, the supplier informed that the above service was continutation of work awarded earlier by C-DIT, for which the subscription services expired on 23-04-2019 and that the P.O in question was for the renewal of that service. But there was no reference to any such document in the P.O. under reference.

After examination of the matter, a cancellation order was issued on 06-02-2020 to the supplier for violation of the terms & conditions stipulated in the P.O. As soon as the cancellation intimation was served, M/s Sonata furnished a bank guarantee for Rs.3,81,956/- on 27-02-20 stating that it was to comply with the terms and conditions. They claimed that they already had funished contract agreement also. Further they claimed that the annual subscription services cannot be cancelled or discontinued in between the year, once the purchase order was issued for use of sofware item for the period of one year. Thus, they have demanded that C-DIT release the entire amount of Rs. 64,73,822/55 for one year from April 2019 to April 2020 for the PO issued on 31-05-2019.

On seeking report from the Heads of both the Informatics Divison (Software Development) and the System Integration Dept. they reported that the said cloud software solution was meant for volume data analysis but was unsure of its utilisation in any project of C-DIT. Further it was informed that there were two more P.O.s for **Rs.84.36 lakh and Rs. 31.27 lakh** issued to the same supplier earlier on 28-03-18 and 03-12-18 respectively for similar Oracle Cloud solution for intended use with projects like CMPGRS, K-DISC, KSFE for social media data analysis.

In this case, EC decided that the cancellation order will prevail for the reasons stated.

2. Suit filed by M/s Kinsfolk Technology Pvt. Ltd., before the Hon'ble Micro and Small Enterprise Facilitation Council, Pune.

Purchase Order No. 127/2018-19 dated 07-11-2018 was issued to M/s Kinsfolk Technology Pvt. Ltd., for supply, instalaltion and training of IT Service Management helpdesk and Asset Management System at a total cost of Rs. 29.5 lakh inclusive of GST. Out of this, the licence cost of Enterprise Management System Rs 20,36,680/- was already released to the party from Plan funds on receiving the licence code. Implentation cost was Rs. 5,78,200 and AMC charges for one year Rs. 3,23,320/- were not released as the implemntation was not completed as per the P.O. However, claiming that 30% of the implemtnation charges was due to them and that the AMC charges were already paid by them in advance to M/s BMC (The OEM of the software product), they have raised invoices but C-DIT did not release as the terms & codnitions were not met by the party. They filed a suit against C-DIT before the Hon'ble Micro and Small Enterprise Facilitation Council, Pune demanding Rs. 4,96,780/- and interest thereof. The case is still pending.

On seeking report from the Head of the System Integration Dept. they opined that this was sort of perpetual licence but requires AMC support for further implementation and operation. It was also stated that up to 500 assets only could be managed using this software. It was told that the product was originally intended for KSFE project which did not realise. It was also seen that an amount of Rs. 9,71,994 was spent towards cloud hosting of the solution for testing

3. Purchase Order released to M/s Sinetec Automation Pvt. Ltd

Purchase Order No. 190/2017-18 dated 16-02-2018 was issued to M/s Sinetec Automation Pvt. Ltd., for providing network testing hardware tools at a total cost of Rs. 63.45 lakh inclusive of GST. Another P.O. No. 210/2017-18 dated 23-07-2018 was issued to the same supplier for similar network testing hardware tools at a total cost of Rs. 32.19 lakh inclusive of GST. Both the supplies were unused since then and available in C-DIT stores. It was stated that the procurement was for a large project of KSFE which later got cancelled. However, these hardware tools can be used in similar projects bagged by C-DIT.

4. Purchase Order released to M/s ThoughtRipples

Purchase Order No. 183/18-19 dated 15-02-2019 was issued to M/s ThoughtRipples, for development and deployment of web application and mobile application development for MGNREGA at a total cost of Rs. 19.47 lakh inclusive of GST. Part of amount was released from plan funds and remaining from own funds to the party. However, no gain for C-DIT is seen from this and the purpose of undertaking this work is not clear.

5. Purchase Order released to M/s Nibodha Technologies Pvt. Ltd.

Purchase Order No. 129A/2017-18 dated 23-03-2018 was issued to M/s Nibodha Technologies Pvt. Ltd., for providing professional support and audit for public service web portal at a

total cost of Rs. 18.75 lakh inclusive of GST. Among this, the cost of Licence API Gateway, Data bridge Licence and iHub Licence was Rs. 3.5 lakh each.

On seeking report from the Head of the System Integration Dept. it was intimated that the components were intended as part of the upgradation of the CMO portal and Kerala Communication Systems (KCS) project which was incomplete and part payment Rs. 825000 was released to the party from Plan funds towards mentoring fee for their efforts but the balance was not released as they could not complete it.

6. Purchase Order released to M/s Expertzlab Technologies Ltd.

Purchase Order No. 143/18-19 dated 03-12-2018 was issued to M/s Expertzlab Technologies Pvt. Ltd., for development and deployment of big data store, analytical engine and exploratory analysis at a total cost of Rs. 28.20 lakh inclusive of GST. Amount was not released to the party and the intended work of CMO/CMDRF data analysis was not taken up as it was allotted to IIITMK by the Govt.

The senior official who were concered with the above procurement have subsequently retired from C-DIT service. Therefore the details above were collected based on the discussions and reports furnished by the respective HoDs of Informatics Division, System Integration Dept and Purchase / Stores Departments and after verfication of the available records / files.

Yours faithfully,

REGISTRAR

$ANNEXURE-Report\ on\ Procurement\ of\ Goods\ \&\ Services\ during\ 2018\ and\ 2019$

Sl. No.	Item	PO No. & Date	Amount (Rs.)	Paid Amount	Plan/ . Non- Plan	Project / Purpose	Status/Remarks/Amount received from client
. 1	Oracle Cloud CES Sonata Information Technology Ltd.	034/2019-20 31-05-2019	6473823	Not paid	NA	CMO/CMDRF KSFE YIP	P.O. Was cancelled subsequently for violation of the terms & conditions of the order / contract. Payment was not made.
2	Oracle Cloud CES : Sonata Information Technology Ltd.	214/2017-18 28-03-2018	8435540	Paid	Plan	CMDRF, KSFE Pravasi Chitty, K-DISC Young Innovator's Programme (YIP)	Connected to (1) above
.3	Oracle Cloud CES Sonata Information Technology Ltd.	.178/2018-19 03-12-2018	3127000	Paid ,	Plan?	CMO and KSFE projects	Connected to (1) and (2) above
4	(i) Kinsfolk Technology Pvt. Ltd. Enterprise Management System Implementation, AMC : **	127/2018-19 07-11-2018	2950000	Paid 2036680' as advance	Plan	C-DIT	Licence supplied and installed in a cloud server hied by C-DIT at extra cost. But the implementation was incomeplete. AMC not provided.
	(ii) Server hosting Charges to ESDS 275462+174133=449595		,	en (Bet) Togicoss	Plan		*Also spent Rs.971,994 towards cloud server hosting charges.
	174133+174133+174133=522399				1		Party filed case before MSMEFC Pune, against C-DIT seeking balance amount and AMC charges.

5	Sinetec Automation Pvt. Ltd. Copper 7 Fibre Testing Copper Cable Analyser Training, AMC	190/2017-18 16-02-2018	6344903	Paid	Plan		Network testing hardware Tools Not used as the project got cancelled. Can be utilised if similar projects awarded.
6	Sinetec Automation Pvt. Ltd. Quad OLTS INSPC 3Yr Gold Support	210/2017-18 23-07-2018	3219488	Paid	Plan		-as above in (5)- Purchase of the item without utilising those procured earlier for similar use.
7	ThoughtRipples MGNRE Audit 973500+501500+472000	183/18-19 15-02-2019	1947000	Paid	Both Plan and Own Funds	Mobile App for MGNREGA and web application for user management	Envisaged from plan funds of 2017-18. Paid Rs.473,500 from Plan and Rs.1473,500 balance from Own Funds. Can't find how this project is/was connected to C-DIT.
8 1.	Nibodha Technologies Pvt. Ltd. Licence API Gateway Data bridge licence iHub Licence Mentoring Fee	129A/2017- 18 23-03-2018	1875000	485100	Plan	Upgradation of CMO portal/ Proposed KCS solution	AS not issued for KCS project. Paid the Mentioring Fee Rs.825,000 Balance not paid as work incomplete. C-DIT could not utilise this.
9	Expertzlab Technologies Pvt. Ltd. Biga Data Store Analytical Engine Exploratory Analysis	143/18-19 03-12-2018	2820000	Not paid	Plan	CMO/CMDRF	CMO Data analysis work was later assigned to IIITMK. C-DIT could not utilise this. Payment not made.





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CENTRE FOR DEVELOPMENT OF IMAGING TECHNOLOGY (C-DIT)

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Chitranjali Hills, Thiruvallam, Thiruvananthapuram 695 027, Kerala, India ചിത്രാഞ്ജലി ഹിൽസ്, തിരുവല്ലം, തിരുവനന്തപുരം - 695 027

PHONE: 0471-2380910, 2380912. Director: 0471-2380908. Registrar: 0471-2383506.

------e-mail: headoffice@cdit.org, registrar@cdit.org---

ISO 9001:2015 Certified

C-DIT

No. 215/A1/Admn/C-DIT/2022

17.04.2023

Secretary to Government **Electronics & I.T. Cell Department Government Secretariat**

Sir,

Sub: Procurement of goods and services in C-DIT and related matters - reg

Ref: 1. C-DIT letter of even no dated 03.06.2022

2. Government letter IT Cell -1/50/2023-ITD dated 03.03.2023

Kind attention is invited to references cited. The details sought for vide letter (2) cited are furnished below:

- 1. The 78th Executive Committee meeting of C-DIT held on 16.02.2021 vide agenda item no 78.10 considering the cancellation of Purchase order issued to Sonata Information Technology directed that "such matter may be brought to the attention of the Government and Chairman immediately for further action". On the basis of above direction from the Secretary E & IT, a report on Procurement of goods and services in C-DIT and related matters was brought to the information of Secretary vide letter (1) cited. However, on a review of the issues involved and detailed perusal of the documents, we would like to update the status of the purchase orders indicated in the letter cited, as in the report attached herewith.
- 2. Such matters were not placed before the Governing Body of C-DIT.
- 3. No action is proposed to be taken by the Government on any of the matters mentioned in the letter, since all the actions were taken as per the approved procedure and norms, by exercising the the powers delegated to the C-DIT officers concerned
- 4. Not based on Government decision.
- 5. Release of amount are not not based on Government decision

As explained in the status report attached, four of the above procurement actions were done based on open tender procedure through the e-tender portal. One P.O. was for renewal of software license procured through open tender in the previous year. Another P.O. was issued to a startup firm by following the guidelines issued by the IT department for awarding projects to startup firms. The work as per two P.O.s were subsequently fully cancelled and one P.O. was partially cancelled. procurement of the hardware and software tools were done as part of the capacity building of C-DIT using the Plan funds, to acquire new technologies to enable C-DIT



to take up projects for various clients. However, all the tools could not be utilised a that time due to cancellation of a large Infrastructure audit project awarded by KSFE C-DIT, owing to the ... internal decisions of the Considering the above, the matter may be treated as closed and no further action is proposed to be taken by the Government.

Yours faithfully,

STATUS REPORT ON PROCUREMENT OF GOODS AND SERVICES IN C-DIT

As per the decision taken in 78th Executive Committee meeting (Item 78.10), certain matters relating to procurement of goods and services in C-DIT over the past period were brought to the attention of the Government, vide our letter No. 215/A1/Admn/C-DIT/2022 dated 03.06.2022. However, on a review of the issues involved and detailed perusal of the documents,we would like to update the status of the purchase orders indicated in the letter cited, as follows

Item	Present status	Remarks			
	C-DIT had placed a purchase order				
	vide PO No.034/2019-20 dated				
dated 31-05-2019 issued	ļ , , , , , , , , , , , , , , , , , , ,	decision to cancelthe purchase			
for availing Services on	Information Technology, Bangalore	order. The DMP cloud			
Customer Engagement	(authorised dealer for Ms/Oracle	was used for digital marketing			
Solution and returning of	Inc. USA) for supply of Customer	and customer engagement for			
the Bank Guarantee of Rs.	Engagement Solution - One	C-DIT clients – KSFE for Pravasi			
3,81,956 remittedby M/s.	yearsubscription for Oracle Digital	chittyproject and KDISC			
	Management Platform cloud - for				
	1	other programmes.The services			
subsequent to	GST. This was in continuation of a				
cancellation	one-yearsubscription of the Oracle	2018-19 for thesocial media			
	DMP cloud services availed during	promotion of donation portal of			
	the previous year, based on an	CMDRF for donations during			
	open tender procedure. The DMP				
	is a proprietarysoftware product				
•	of Oracle, offered as a cloud-				
	based service. It was later				
	observed that there were lapses				
,	incompleting the contractual				
	formalities such asnon-execution				
	of contract agreement and non-				
	furnishing of bank guarantee by				
	the party. After examination of the				
	matter, the Purchase Orderwas				
	cancelled on 06-02-2020 for				
	violation of the terms and				
	conditions stipulated in the P.O				
	and the matter was informed to				
	the party (Sonata). Although, the				
	1 4 4				
	invoicesand submitted a bank				
	guarantee later, the same)			
	could not be accepted. No further				
	claim was madesubsequently by				
	the party for any payment due to them				
2 Suit filed by M/s	Purchase Order No. 127/2018-19	IT Asset Management system			
Kinsfolk Technology	dated 07-11-2018 was issued to	software license was			

Pvt. Ltd., before Enterprise Facilitatation of Council, Pune

Hon'ble Micro and Small for supply, installation and training building IT Service Management license helpdesk and Asset Management renewed after the1st year, since System at a total cost of Rs. 29.5 C-DIT lakh inclusive of GST, through an deploy the software for use in open tenderprocedure. Out of this, the Infrastructureaudit project the licence cost of Enterprise of the client-KSFE -due to Management 20,36,680/-was released to the party from Plan funds onreceiving the licence code. An amount of Rs. 9,71,994 was also spent towards cloud hosting of thesoftware for initial installation and testing. **Implementation** cost of 5,78,200 and AMCcharges for one year- Rs. 3,23,320/- were not released as the implementation was not completed by the supplier as per the P.O. However, claiming that 30% of the implementation charges was due to them and that the AMC charges was already paid by them in advance to M/s BMC (the OEM of the software product), the supplier had raised invoices. However, C-DIT did not release the amount as the terms and conditions of the P.O. were not fully met by the party. They filed a suit against C-DIT before the Micro and Small Enterprise Facilitation Council. Pune demanding payment of Rs. 4,96,780/- and interest thereof. C-DIT has defended the case and the matter is still pending

the M/s Kinsfolk Technology Pvt. Ltd., procured as part ofthe capacity of C-DIT. the could not be System of Rs its cancellation by the Client

Purchase release to M/s Automation Pvt. Ltd

Order Purchase Order No. 190/2017-18 Since Sinetec dated 16-02-2018 was issued to Infrastructure audit project was M/s Sinetec Automation Pvt. cancelled by KSFE, the network Ltd., for providing hardware testing tools at a total use at that time. However, these cost of Rs. 63.45 lakh inclusive of can be put to use in similar GST, through an open tender projects of C-DIT in future. procedure. Another No. 210/2017-18 dated 23-07-2018 was issued tothe same supplier for similar network hardware testing tools at a total cost of Rs. 32.19 lakh inclusive of

the contract for Network testing tools could not be put to



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	GST. The tools were received and kept in the stock. Technical staff of C-DIT were provided training in the use of the testing tools.	a e e grande e e e e	Kiese	. 7 .
4 Durchass Order		The	software	can
4. Purchase Order released to M/s Thought Ripples ·	Purchase Order No. 183/18-19 dated 15-02-2019 was issued to M/s. Thought Ripples, for development and deployment of web application and mobile application development for MGNREGA social audit at a total cost of Rs. 19.47lakh inclusive of GST. The agency was selected as part of the Startup promotion scheme of the government. Part of amount was released from plan funds and remaining from own funds to the party. Although the software was meant for use by the MNREGA social audit agency, they	be adapte application	software d for usein is in future.	can similar
	did not use it	ilia.		
	Purchase Order No. 129A/2017-18 dated 23-03-2018 was issued to M/s Nibodha Technologies Pvt. Ltd., for providing professional support and audit of public service web portal at a total cost of Rs. 18.75 lakh inclusive of GST, through an open tender procedure. The development of the software components was taken up as part of the upgradation of the CMO portal and Kerala Communication Systems (KCS) project. However, since the government didnot issue AS for the KCS project, the work could not be proceeded. Only a part payment Rs. 8, 25,000 was released to the party from Plan funds towards one component mentoring fee for the training work completed by them,			
6 Purchase Orde	Purchase Order No. 143/18-19)		

6 ° 4

analysis at a total cost of Rs. 28.20 lakh inclusive of GST, through an open tender procedure. However, thegovernment did not give approval for the data analysis work of CMO portal data as this work was entrusted to IIITMK. Hence the work as per the P.O. was not proceeded and no payment was released to the party.

REGISTRAR