

പതിനാലാം കേരള നിയമസഭ
പതിനാലാം സമ്മേളനം

30.01.2019-ലെ മറുപടി

നക്ഷത്ര ചിഹ്നമിടാത്ത
 ചോദ്യം നമ്പർ:974

വാട്ടർ അതോറിറ്റി ലീക്കേജ് ബനിഫിറ്റ്

<u>ചോദ്യം</u>		<u>മറുപടി</u>	
ശ്രീ.എം. മുക്തേഷ്		കെ.കൃഷ്ണൻ കുട്ടി (ജലവിഭവ വകുപ്പുമന്ത്രി)	
(എ)	വാട്ടർ അതോറിറ്റി ലീക്കേജ് ബനിഫിറ്റിന്റെ ഭാഗമായി എന്തെങ്കിലും ഇളവുകൾ ഉപഭോക്താവിന് നൽകുന്നുണ്ടോ; വ്യക്തമാക്കാമോ;	(എ)	ഉണ്ട് ; ഗാർഹിക ഉപഭോക്താക്കൾക്ക് 50 കിലോലിറ്ററിനു മുകളിലുള്ള ലീക്കുകൾക്കാണ് ലീക്ക് ബനിഫിറ്റ് നൽകുന്നത്. ലീക്ക് മൂലം 50 കിലോലിറ്ററിനു മുകളിൽ വരുന്ന ഓരോ കിലോലിറ്ററിനും പ്രതിമാസം 20 രൂപയായി കുറവ് ചെയ്താണ് ലീക്ക് ബനിഫിറ്റ് നൽകുന്നത്.
(ബി)	എങ്കിൽ പ്രസ്തുത ഉത്തരവിന്റെ പകർപ്പുകൾ ലഭ്യമാക്കാമോ;	(ബി)	കേരള വാട്ടർ അതോറിറ്റി, മാനേജിംഗ് ഡയറക്ടറുടെ 26.09.2016 തീയതിയിലെ ഉത്തരവ് അനുബന്ധമായി ചേർക്കുന്നു.
(സി)	ഉപഭോക്താവിന്റെ ശ്രദ്ധയിൽപ്പെടാതെ ലീക്കേജ് സംഭവിക്കുന്നതിനാൽ വൻതുക ഈടാക്കി ഉപഭോക്താക്കളെ ബുദ്ധിമുട്ടിപ്പിക്കുന്നത് അവസാനിപ്പിക്കാൻ നിർദ്ദേശം നൽകുമോ; വ്യക്തമാക്കാമോ?	(സി)	പരാതികൾ തീർപ്പാക്കുന്നതിനുള്ള സാങ്കേതിക കാലതാമസം ഒഴിവാക്കുന്നതിനുവേണ്ടി കീഴ് ഓഫീസുകളിലെ ഉദ്യോഗസ്ഥരെ ചുമതലപ്പെടുത്തിയിട്ടുണ്ട്.

Syed
 സെക്ഷൻ ഓഫീസർ

അനുമതി

PROCEEDINGS OF THE MANAGING DIRECTOR

(Present: Sri. Pafli Ajit Bhagavatrao IAS)

Sub: KWA/RMC - Eradiction of water charge arrears- Disputes in pending water charges- Declaration of the year 2016 as " കുടിശ്ശിക നിവാരണ വർഷം-2016" - Enhancement of delegation of powers in sanctioning leak benefit and OTS proposals - Orders issued.

KERALA WATER AUTHORITY

No. KWA/ HO/RMC/R4-001/2016.

Thiruvananthapuram

Dated, 26-09-2016

Ref: Resolution No.10386 dated 26.08.2016 of the Authority.

ORDER

THE AUTHORITY in its 388th meeting held on 26.08.2016 have observed that even after adopting and implementing many measures to improve revenue collection, perfect meter reading and issuance of bills by introduction of bi-monthly meter reading and spot billing, finding out unidentified connections, regularization of unauthorized connection, repair and installation of defective meters, scrutiny and disconnection of connections of long pending arrears are not seen achieved as envisaged by the Acts, Regulations, directions of Authority Board, Orders of Managing Director so far. The land mark step to granting Domestic connection by simplification of proceedings resolved by Resolution No. 9427 dated 30.04.2013 of the Authority was ordered and came into force with effect from 01.08.2013, the number of water connections is not increasing comparatively even though many new schemes are commissioned every year. The Authority also observed that a lot of complaints regarding OTS, excess meter reading, request for waiving of long pending arrears, complaint towards issue of bills to non-functioning, early disconnected connections, non-updating of e-abacus, proper timely entries regarding adjustments accorded from Head Office and during Revenue Adalaths are received in the Head Office in addition to the petitions received through Hon'ble CM and other Ministers and MLA's due to non-implementation of delegated power to the subordinate Officers or due to the complex procedures adopted at present.

With a view to overcome this complexities, the Authority vide Resolution No. 10368 have resolved to:

- 1.Enhance the delegation of power of all Territorial Managers/ Grievance Redressal Officers to sanction leak benefit upto Rs. 1 lakh by computing water charges above 50 KL @ 20/KL instead of present rate of Rs. 25/KL.

2. The existing power to sanction Rs. 25000/- of the Territorial Managers is enhanced to Rs. 1 lakh. For Speedy disposal of the petitions the Authority resolved to extend this power to the higher Officers of Kerala Water Authority also with the following monitory limits.

Managing Director	: Upto Rs. 25 lakhs
Chief Engineer	: Upto Rs. 10 lakhs
Superintending Engineer	: Upto Rs. 5 lakhs

3. The existing power to sanction Installments of arrears is also modified as follows.

Managing Director	: 20 Nos
Chief Engineer	: 10 Nos
Superintending Engineer	: 8 Nos
Executive Engineer	: 5 Nos
Assistant Executive Engineer	: 3 Nos

This power can be utilized by the Accounts Officer of Circle Office / Revenue Officer / Divisional Accounts Officer attached to Division Offices, Junior Superintendent/ Head Clerk attached to Sub Division offices and Head Clerk attached to Revenue Billing Unit of Sub Division/ Section subject to ratification of the concerned SE/EE/AEE.

4. The Executive Engineers are delegated with the powers to sanction all OTS/ Surcharge waiver / Leak benefit in respect of Government Institutions/ Quasi Government and Public Sector Undertakings.

5. Declare the year 2016 as " കൂടിശ്ശിക നിവാരണ വർഷം-2016 " to accomplish the task of eradication of arrears by reducing the interest rate at 12% simple interest against the present 14.5% for OTS calculation also and to give vide publicity.

In order to implementing the decision of Authority, enhanced delegation of power of all Territorial Managers/ Grievance Redressal Officers and for speedy disposal of petitions and to reduce unrealistic arrears projected through e-Abacus due to the lack of timely entries in the system, the powers of higher officers of Kerala Water Authority are also enhanced with the following monitory limits are ordered as below.

The revised/ enhanced delegation of powers shall come in to force at once. Meanwhile the CE/SE/EE are directed to bestow their strict supervision on the implementation of enhanced delegation of power and to instruct their subordinates to act accordingly.

**DELEGATION OF ENHANCED FINANCIAL POWERS OF OFFICERS OF KERALA WATER
AUTHORITY VIDE RESOLUTION NO. 10386 DATED 26.08.2016 OF THE AUTHORITY.**

Sl. No.	Name of Power	MD	CE	SE	EE	AEE
1.	Leak Benefit				Territorial Managers/ Grievance Redressal Officers will accord sanction to leak benefit upto Rs.1 lakh by computing water charges above 50 KL @ Rs. 20/- per KL.	
2.	Disposal of Petitions	Up to 25 Lakhs	Up to 10Lakhs	Up to 5Lakhs	Up to 1 Lakh	NIL
3.	Installment of Arrears.	Up to 20 Nos.	Up to 10 Nos.	Up to 8 Nos.	Up to 5 Nos.	Up to 3 Nos.
<p><i>This power can be utilized by the AO of circle office, RO/DAO of Division Offices, JS/HC of Subdivision Offices and HC of Revenue Billing Unit of Sub Division/ Section subject to the ratification of the concerned SE/EE/AEE.</i></p>						
4.	One Time Settlement / Surcharge Waiver/ Leak Benefit				The Executive Engineers will accord sanction to all OTS / Surcharge waiver / Leak benefit in respect of Government Institutions /Quazi- Government and	

					Public Sector Undertakings by reducing the interest rate at 12 % Simple interest against the present rate of 14.5% for OTS calculation.
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The KWA will declare the year 2016 as " കൃഷിക്കു നിവാരണ വർഷം-2016 " to accomplish the task of eradication of arrears and to give wide publicity

Along with all, the subordinate officers are directed to ensure that the year 2017 is to be an year of contented consumers and the Kerala Water Authority have no consumers who have water charge arrears for more than 6 months in the ledger of the Kerala Water Authority.

Sd/-

Managing Director

To

All CEs/SEs/EEs/AEEs for strict compliance.


Copy to: PA to MD/PA to TM/PA to AM

Copy to: CA to CE (HRD & GL)/DCE (GL), (Operations) /Sr. AO/CLO/IA/Accounts Manager/Stock File.

Copy to: DBA for incorporating necessary modifications in eAbacus.

Forwarded by Order


Accounts Officer (RMC)


Section Officer